How to log in, access contacts, call history, voicemail, and chat features on the softphone messaging client

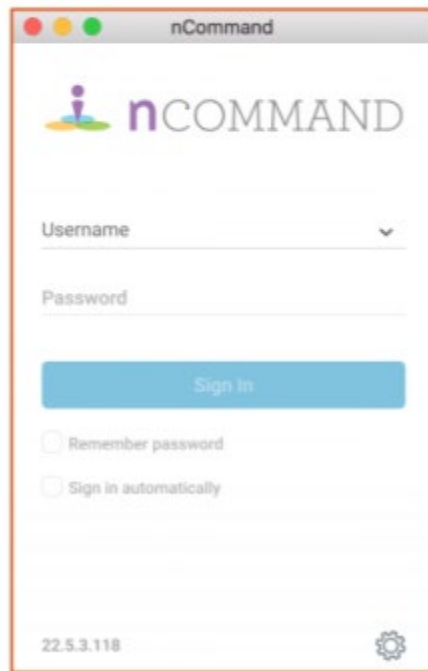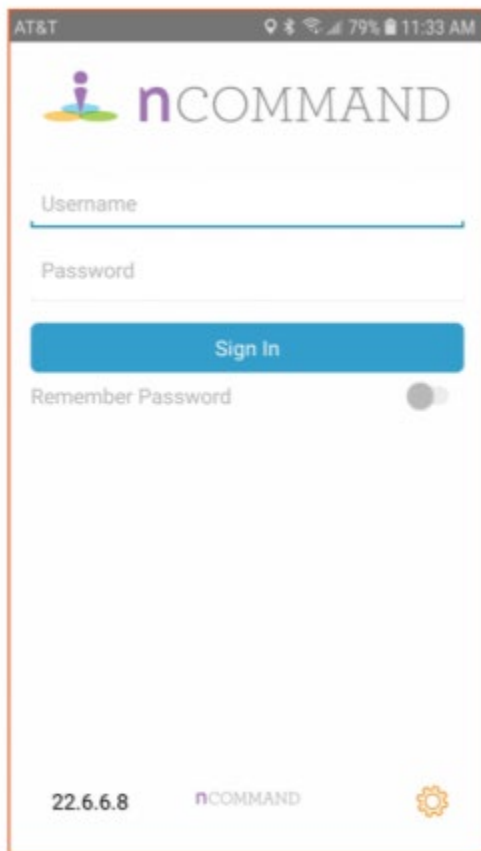**Download the Client**

You must first download the client to your smartphone from your app store. Search for: **ncommand plus.**

Login

Once installation is complete, the login screen will launch. On smart devices you will have to accept the EULA and the Region before the screen will launch.

1. Enter your mobile number for this device in the field that says **This Phone Number**. This is <u>required</u> to provision services to your phone correctly.
2. Enter your **Username** and **Password** to login. Set the **Remember password** option and/or the **Sign in automatically** option if you don't want to enter the information each time you login.

On mobile devices: If you have errors on your first login, you may need to include the domain name along with your DID for the username the first time. To include the domain, use a login in the form: <u>DID@corpglobal.net</u> where the DID is your extension number, such as <u>5551112222@corpblobal.net.</u>